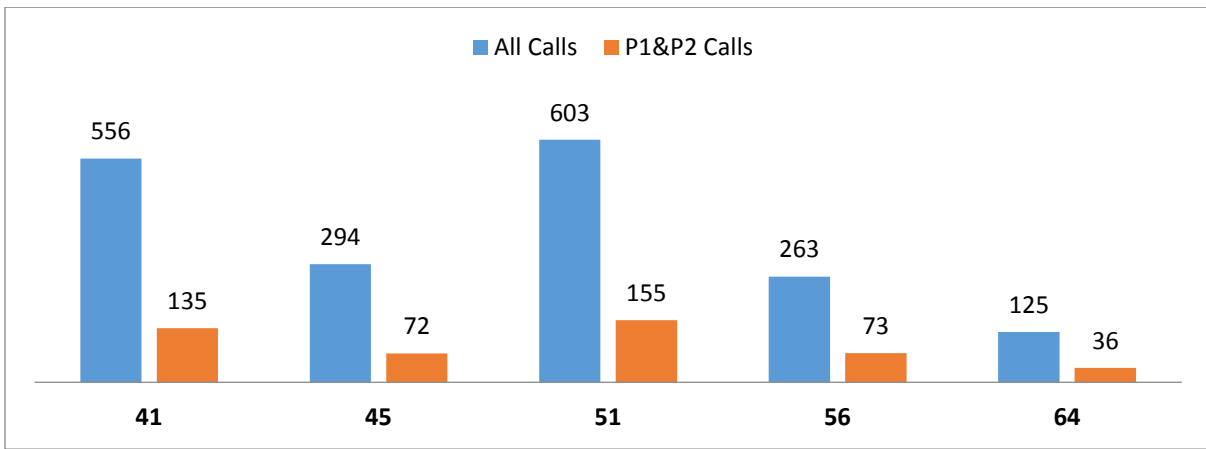
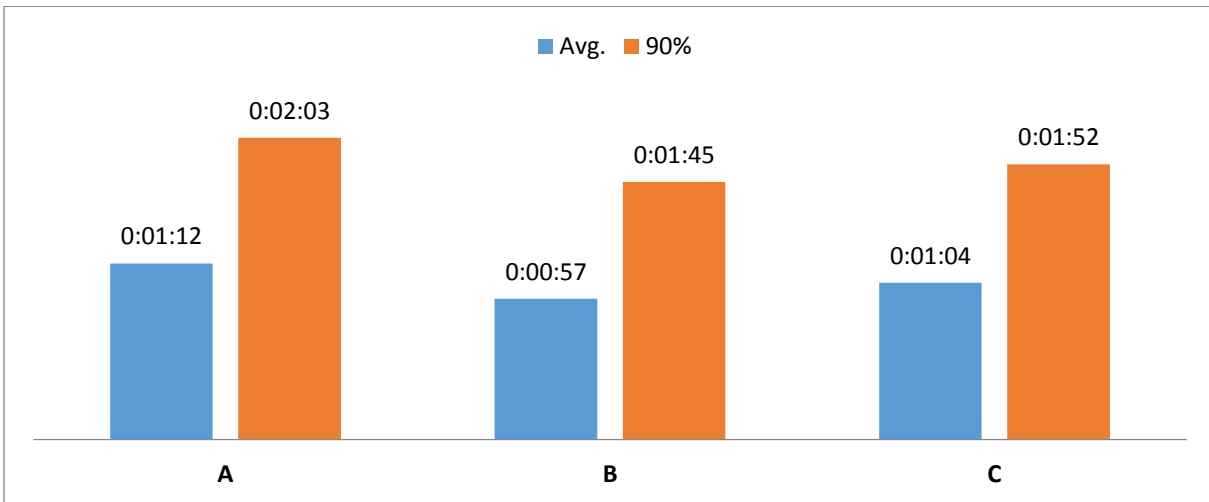


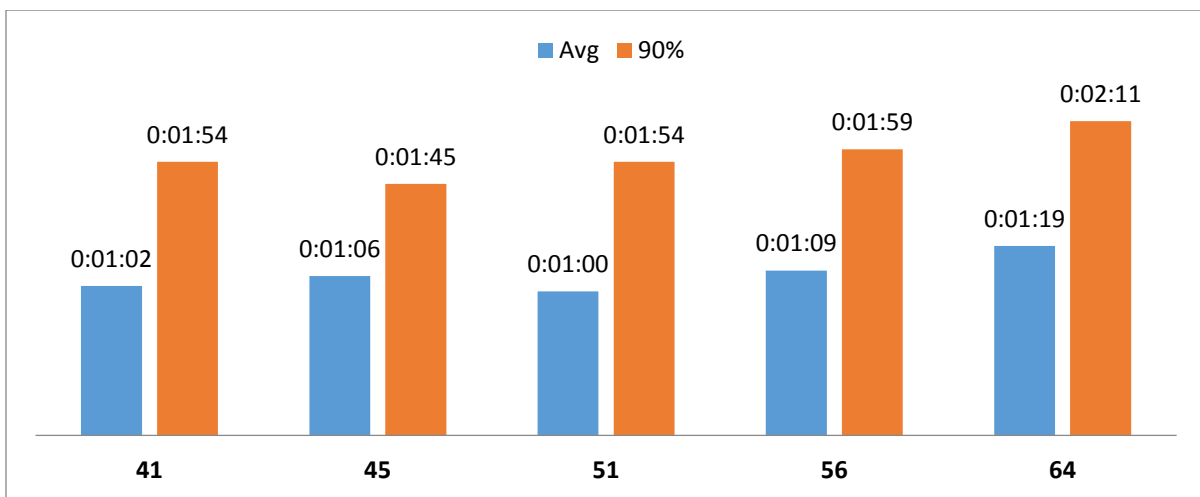
Third Quarter Calls by Division



P1 & P2 3rd Quarter Turnout Avg. vs. 90% Fractile, by Shift



P1 & P2 3rd Quarter Turnout Avg. vs. 90% Fractile, by Division



P1 & P2 3rd Quarter Response Times Avg. vs. 90% Fractile, by Class

